

Heiko Haubitz
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EDUCATION

- Dec. 2005 *Ph.D.*
School of Information
The University of Texas at Austin
Title of Dissertation: The use of public Web portals by undergraduate students
(Chair: Dr. Philip Doty; Dissertation submitted)
- 1994 *Master of Library and Information Science* (Focus: Information Technology)
Wayne State University, Detroit, MI
GPA 4.0
- 1990-1993 Postgraduate Student with special tasks in research and teaching a variety
of informational issues
Humboldt University Berlin, Germany
- 1986-1990 Studies of Library Science and graduation as *Diplom-Bibliothekar (univ.)*
Humboldt University Berlin, Germany
GPA 3.7
- 1980-1983 Vocational training as certified *Offset Printer* and Abitur (equivalent to
undergraduate degree)
Technical Secondary School for Graphic Professions Berlin, Germany

TEACHING & RESEARCH INTERESTS

Online Information Resources, Information Architecture, Internet, Usability Testing, User Studies, Information Literacy, Electronic Publishing, Printing, Information Technologies and Infrastructure, Mobile Computing, Reference Sources and Services, Multicultural and Global Information Services.

TEACHING EXPERIENCE

Instructor -- 08/2003-05/2004

Information Architecture and Knowledge Management Program, Kent State University

- Developed and taught “Web Systems Development”, “Usability Testing for the Web”, “Information Technologies” and “Information Architecture” at the graduate level. (available at <http://iakm.kent.edu/~hhaubitz>) and allocated funds for class projects.
- Performed all necessary tasks required for teaching courses like preparation, lecturing, tutoring, advising, preparation of tests and assignments, grading etc.
- Supervised one graduate research assistant.
- Served on SLIS/IAKM Technology Committee addressing such issues as departmental policies regarding the use of technology and selection and purchases of equipment.

Haubitz, p.2

Assistant Instructor -- 08/1997 to 05/2002
School of Information, UT Austin

- Developed curriculum for LIS 312 “Information in Cyberspace” (available at <http://www.ischool.utexas.edu/~lis312>) and taught about 25 undergraduate students per semester.
- Supervised teaching assistants, organized guest lectures with speakers from the Austin area, and allocated funds for class-internal Web project competitions.
- Performed all necessary tasks required for teaching a course like preparation, lecturing, tutoring, advising, testing, grading etc.

Lecturer -- 11/1998, 11/1999 & 11/2000
German Foundation for International Development, Berlin, Germany

- Accepted invitation to join an international team of instructors during a semester-long course on “Modern Information Management”, taught for two weeks the part on Web design to information specialists from Botswana, Ghana, Ethiopia, Kenya, Lesotho, Malawi, Mozambique, Namibia, Nigeria, South Africa, Swaziland, Tanzania, Uganda, Zambia, and Zimbabwe.

Guest Lecturer -- 07/1997 and 07/1998
Humboldt University Berlin, Germany

- Accepted invitations to read guest lectures on “Internet Use in U.S. Libraries”, “Problems and Opportunities in Library and Information Science Education in the U.S.A.”, “Information Architecture: An Emerging Field for Librarians” and “Perspectives of Information Work.”

Teaching Assistant -- 09/1995 to 05/1997
School of Information, UT Austin

- Taught 35 undergraduate students in LIS 341 “Introduction to Internet Resources and Services” and supervised one Teaching Assistant during Spring 1997. (available at <http://www.ischool.utexas.edu/~haubitz/lis341.html>)
- Was appointed to Dr. Ruth A. Palmquist and Dr. Philip Doty for several semesters to assist them in four classes per semester for 20 hours/week. Classes included Online Information Services, Introduction to Research in Library and Information Science, Artificial Intelligence and Expert Systems, Concepts of Digital Information, Information Policy, Internet Applications.
- Gained teaching experience through preparing and teaching several class sessions and provided assistance for students working on their assignments.
- Processed library materials and class readings.
- Did database searches for research projects in which professors were involved.
- Instructed undergraduate students during Dr. Palmquist's research project on Browser use.
- Created and maintained two class mailing lists and created and maintained professors' home pages and several course pages.
- Designed and graded several tests and exams for classes.

Teaching Assistant -- 06 to 07/1995

School of Information, UT Austin

- Was appointed to assist Dr. Loriene Roy in her course on Bibliographic Instruction for 10 hours/week.
- Prepared and taught several class sessions during professor's absence.
- Created transparencies, copied materials, wrote parts of Professor's correspondence, and handled Professor's circulation of library materials.
- Did research and assembled a reading list for students to be used in following semesters.
- Advised students in the preparation of assignments and provided necessary technical equipment for classroom.

Research and Teaching Assistant -- 09/1990 to 06/1993

Institute of Library Science and Scientific Information, Humboldt University Berlin, Germany

- Part-time job assisting librarian in circulation and reference using print and CD-ROM reference sources.
- Introduced new students to the use of the library.
- Performed research for faculty and conducted some seminars in Publishing Technology and Book History.

OTHER WORK EXPERIENCE

Technician -- 11/2002-07/2003

Digital Library Services Division, UT Austin

- Digitized a variety of library collections and prepared them for access through the WWW.
- Maintained small computer network.
- Assisted users with access problems to library collections on the telephone.

Summer Intern -- 06 to 07/1994

Congressional Research Service, Library of Congress, Washington, D.C.

- Assisted the computer team in network maintenance, software evaluation, installation and configuration.
- Conducted database searches using a variety of CD-ROM and online products (DIALOG, Datatimes, Lexis/Nexis).
- Prepared supporting materials on use of computers and databases.
- Evaluated U.S. Government related sources on the Internet.
- Updated an internal publication listing titles available on online databases in the department.
- Located, downloaded, and printed out recent Internet guides for future use of the librarians.
- Developed a method to maintain monthly user statistics of the Congressional Reading Room more effectively.

Special Library Trainee -- 02 to 03/1989

VEB Kombinat Elektroprojekt und Anlagenbau Berlin, Germany

- Assisted librarian in the implementation of an automated library catalog.
- Issued library cards and processed interlibrary loan.
- Worked on circulation and reference desk; ordered books, serials, and library supplies.
- Wrote a special bibliography for internal use.
- Maintained and tested the automated library catalog.

Research Assistant -- 10/1988

Zentralinstitut für Bibliothekswesen Berlin, Germany

- Prepared data from about 2.500 questionnaires concerning the information needs and behavior of Berlin library users for statistical analysis and evaluation.
- Wrote evaluation reports that were used for the final national survey in 1989.

Public Library Trainee -- 06/1988

Berliner Stadtbibliothek, Germany

- Worked on circulation and reference desks.
- Issued library cards and answered questions by telephone.
- Organized a book exhibition about authors banned from libraries during the Third Reich.
- Assisted patrons in using the card catalog and other printed information sources.

Academic Library Trainee -- 02 to 03/1988

Library of the Karl Weierstrass Institute for Mathematics, Humboldt University Berlin, Germany

- Catalogued books and periodicals, and prepared them for circulation by assigning call numbers.
- Worked on circulation and reference desks.
- Repaired heavily used books and prepared periodicals for binding.
- Answered telephone questions and handled mail.
- Copied materials for the reserve area.

Regional Library Trainee -- 07 to 08/1987

Wissenschaftliche Allgemeinbibliothek Potsdam, Germany

- Assisted reference librarians in the Arts and Philosophy department in answering questions.
- Maintained daily and monthly user statistics.
- Shelved books and periodicals.
- Organized weekly new books exhibitions.
- Participated in monthly shelf reading and new books information meetings with an emphasis on information technology publications.

Offset Printer -- 05/1985 to 07/1986

German State Library Berlin, Germany

- Printed single and multi-color library exhibition posters, catalogs, catalog cards, newsletters, and other materials.
- Operated sheet-fed presses and rotary press printing machines including all print preparation processes.
- Learned bookbinding, some basics in desktop publishing, and volunteered occasionally in the closed stacks of the library.

Offset Printer -- 08 to 11/1983

Printing office "Neues Deutschland" Berlin, Germany

- Produced in shiftwork multi-color journals, posters, and books on rotary press printing machines.
- advised three workers and managed entire printing process in my area of responsibility.

International Student Team Member -- 07 to 08/1989

Frunse (today Bishkek), Kirgiztan

- Worked with students from Russia, Poland and Mongolia in a truck factory.

International Student Team Member -- 07 to 08/1988

Kemerovo, Russia

- Worked with students from Russia, Bulgaria, Hungary and Poland on a construction site of the University of Kemerovo.

Student Team Leader -- 07/1987

Charité Berlin, Germany

- Scheduled work hours for shiftwork of students from several departments of the Humboldt University Berlin, Germany in the laundry facilities of one of the largest clinics in Berlin.
- Provided interface between students and staff.
- Assigned tasks for students and controlled quality.

COMPUTER SKILLS

- Proficient with UNIX/Linux, MS-DOS, Windows and Macintosh operating systems.
- Experienced in XHTML, JavaScript, Dreamweaver, Hypercard, Toolbook, MS Office, MS Visio, SPSS, Lotus 1-2-3, dBase III+, Basic, Lotus ScreenCam, Camtesia, Adobe Creative Suite.
- Well-versed in use of communications software and e-mail programs including ProComm, Winfax, Eudora, Pine, Pegasus Mail, various Instant Messengers, and PDA applications.
- Expert in the application of OCLC, Nexis/Lexis, DIALOG, a variety of CD-ROM products, and Internet resources and services (WebCT, World Wide Web search engines, newsgroups, mailing lists, FTP, Lynx, Telnet).
- Managed multiple Web projects for profit and non-profit institutions in Ohio, Texas, Germany and Panama.

LANGUAGES

- German: native.
- English: excellent reading, writing, and speaking ability.
- Russian: good reading, fair writing and speaking ability.
- French: basic knowledge

GRANTS AND AWARDS

- Beta Phi Mu Eugene Garfield Doctoral Dissertation Fellowship, 2002.
- Bruton Fellowship, Layton B. Murphy Endowed Presidential Scholarship, Kate Polk Dimmitt Memorial Scholarship (Fall 2002-Spring 2003).
- University of Texas Presidential Tuition Fellowship (Fall 1999-Spring 2002).
- Member of Beta Phi Mu (Beta Tau Chapter) since April 1995.
- Member of Phi Kappa Phi since November 1996.
- Tuition Waiver (from out-of-state to in-state) from UT Austin (Spring and Summer 1995).
- Fulbright Scholarship (09/1993 to 12/1994).
- Fulbright Enhancement Grant for participation in the Annual ALA Conference 1994 in Miami (June 1994).
- Inclusion in 1998 issue of "Outstanding Young Americans."
- DAAD Grant for attending four weeks of English intensive course at the University College Dublin, Ireland (07/1992).
- Berlin Scholarship (09/1990 to 03/1992).
- State Scholarship (09/1986 to 08/1990).
- Johann Gottfried Herder Award from the Humboldt University Berlin, Germany for co-translating an information science book from Russian into German (07/1988).

PROFESSIONAL AND OTHER ORGANIZATIONS

Association for Library and Information Science Education
American Society for Information Science and Technology
Fulbright Alumni e.V.
Students Association of the School of Information at UT Austin
European Students Association at UT Austin

PUBLICATIONS

- Haubitz, Heiko. *Von der Buchkultur zur papierlosen Gesellschaft? Technische und ökonomische Entwicklungstendenzen in der Medienlandschaft der BRD*. Diplomthesis. Berlin: Inst. für Bibl.-wiss. u. wiss. Information, Humboldt Universität, 1990. -- 122, vii leaves : ill.
- ,--. Videoconferencing. In: *Communication Technology Update*. ed. August E. Grant. 4th ed. Boston, Mass.: Focal Press, 1995. -- pp. 390-400.
- ,--. "Information Science Education in Europe: A Study Guide." Book review for *Libraries & Culture*. 32 (Spring 1997) 2: -- pp. 279-81.
- ,--. "Bibliothekswissenschaft in Berlin." Book review for *Libraries & Culture*. 36 (Summer 2001) 3: -- pp. 481-83.